



# C.R.S.T. Telephone Authority

625 N. Main St. • PO Box 810  
Eagle Butte, SD 57625

605-964-2600 • [www.crssta.com](http://www.crssta.com)

**RESIDENTIAL APPLICATION FOR SERVICE**

New Upgrade / Downgrade Previous Package Recon Port Fiber Absolute CableTV

Telephone #	Account #	SO#
CSR	ID	Activation Date
		Appt
		Res#

\$50.00 Deposit

\$42.50 Installation Fee

Photocopy of ID

Rent/Lease Agreement

Incomplete Application will not be processed for Telephone or Broadband service.

Prices DO NOT include: **Applicable User Fees and Taxes** which are: 911, Interstate End User Charge, Communication Impaired Fund, Access Recovery Fund, Federal Universal Service Charge, State, and Federal Taxes. Prices DO NOT include the "Tribal Lifeline Discount"

First Name	M.I.	Last Name	Date of Birth
First Name {Co-Applicant}	M.I.	Last Name	Date of Birth
Mailing Address	City	State	Zip
Physical Address	City	State	Zip
Contact Number	Last 4 digits SSN or Driver's license #		
List Other Names Used {including maiden name}	Previous Tenant(s)		

## ACCOUNT SECURITY

Account Password **{required}** \_\_\_\_\_

Security Question: If account holder forgets password.

1. First child's middle name: \_\_\_\_\_

2. Color of first car: \_\_\_\_\_

3. Favorite meal/restaurant: \_\_\_\_\_

4. Favorite TV show: \_\_\_\_\_

Other authorized people to gain access to account.

1. Name: \_\_\_\_\_  
Relationship: \_\_\_\_\_  
Last 4 digits SSN or driver's license #: \_\_\_\_\_

2. Name: \_\_\_\_\_  
Relationship: \_\_\_\_\_  
Last 4 digits SSN or driver's license #: \_\_\_\_\_

## TELEPHONE (VOICE)

Basic Telephone Service / R-1 - \$18.00 OR  F&R - \$18.75

**R-1 only - Additional features \$1.50/mo. or unless noted**

900 Block  3rd Party Block  Anonymous Call Rejection  Auto Callback  Automatic Recall  Call Forward  Call Forward Busy  Call Forward No Answer  Call Waiting  Cancel Call Waiting  Collect Block  Distinctive Ring  Selective Call Rejection  Speed Dialing  Telemarketer Block  Three-Way Calling  Toll Restriction  Toll Restriction with over-ride \_\_\_\_\_ {pick 4 digit #}  Basic Caller ID -\$3.00  Voice Mail -\$3.00  Call Waiting/Caller ID -\$3.50

Sioux Basic-NLD {unlimited local} \$30.00\*  Sioux Option 1-200 LD {unlimited local} \$38.00\*  Sioux Option 2- ULD {unlimited local} \$53.00\*

\*Unlimited Local includes: Call Waiting, Call Waiting/Caller ID, Anonymous Call Rejection, Selective Call Rejection, Three-Way calling, Call Forwarding & Voicemail

### Directory Information {Check one}

PUBLISHED {n/c}  NON-PUBLISHED {\$1.50}  UNLISTED {\$0.50}

Print name you would like to have listed in the directory: \_\_\_\_\_

**Broadband and/or Absolute CableTV Information: User name{s}** must contain letters only. No numbers or special punctuation or symbols. **Password** must be alpha-numeric (no symbols) and at least eight characters long.

Username: \_\_\_\_\_@akotanetwork.com  
Password: \_\_\_\_\_

## BUNDLED OPTIONS - TELEPHONE & BROADBAND (VOICE & DATA) MANAGED WIFI - \$4.99

**Native Net 50.25 Mbps** {50Download/25Upload}  
 NLD - \$84.00  200 LD - \$94.00  ULD - \$109.00

**Native Net 100.50 Mbps** {100Download/50Upload}  
 NLD - \$104.00  200 LD - \$114.00  ULD - \$129.00

**Native Net 150.50 Mbps** {150Download/50Upload}  
 NLD - \$120.00  200 LD - \$130.00  ULD - \$145.00

**Native Net 250.100 Mbps** {250Download/100Upload}  
 NLD - \$135.00  200 LD - \$145.00  ULD - \$160.00

Bundles includes: Call Waiting, Call Waiting/Caller ID, Anonymous Call Rejection, Selective Call Rejection, Three-way calling, Call Forwarding & Voicemail

## BROADBAND ONLY (DATA)

MANAGED WIFI - \$4.99

**Data Only 50.25 Mbps** {50Download/25Upload} \$ 74.00

**Data Only 100.50 Mbps** {100Download/50 Upload} \$ 94.00

**Data Only 150.50 Mbps** {150Download/50Upload} \$110.00

**Data Only 250.100 Mbps** {250Download/100Upload} \$125.00

## ABSOLUTE CABLE TV (VIDEO)

\*Voice or Data required

Select \$ 75.00  Acclaim Choice \$43.00

HBO \$20.00  Showtime \$11.00

Prime \$153.00  Acclaim Choice+ \$48.00

Cinemax \$14.00  MGM+ \$ 7.00

Prime+ \$159.00  Acclaim Lite \$59.00

Starz \$14.00

## Equipment

DVR (100 hrs.) \$4.00  DVR (additional 100 hrs.) \$3.00

Starz Encore \$ 8.00

Set-Top Box **AT COST** \$2.00 monthly fee per STB

Sports Package  \$9.00/month-(Prime)  \$7.00/month-(Prime+)

**EPIC STREAMING FEES** - 1-3-FREE 4-5: \$1.00 6-7: \$2.00 8-10: \$3.00 11-12- \$4.00

By Signing this application for service, I/we agree to pay established rates for selected services and equipment; I/we agree that my long-distance carrier will be changed to CRST Long Distance when choosing a bundled package; and I/we agree to the rules and regulations of CRST Telephone Authority. **I/we understand that the rates contained herein are subject to change** and that if service is suspended or disconnected for any reason, reconnect charges will apply and all equipment will be returned upon termination of services.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Co-applicant: \_\_\_\_\_ Date: \_\_\_\_\_

**First month bill will include prorated charges plus one month service & installation fee. One month minimum billed on all services.**

## OFFICE USE ONLY

Billing Clerk:	Mgmt.:	Credit Rating:
Deposit:	Installation:	1180.2

**Other Terms and Conditions**

- **Subscriber understands and agrees that Telephone and Internet services must be in service for (6) months before disconnecting. Customer will forfeit deposit if service is disconnected before the 6-month period ends.**
- Speeds Not Guaranteed – Native Net Speeds vary based on network infrastructure and service availability. Broadband may not be available in all areas.
- Subscriber understands and agrees that by signing the Application for Service for Broadband, they will be responsible for their own Wireless Internet Connectivity (Wi-Fi), unless customer opts in for Managed Wi-Fi service for a monthly fee.
- Subscriber understands and agrees that each upgrade and downgrade, change of service, will be charged a service order charge of \$6.00.
- To Upgrade to Absolute Cable TV service, subscriber must have an A or B credit rating with C.R.S.T. Telephone Authority.
- Subscriber understands and agrees that all voluntary disconnects of any service, will be charged a restore/reconnect charge of \$22.00.
- By applying for service from CRST Telephone Authority, I agree to follow the rules and regulations as stated in the telephone tariff, price guide and policies. Updates to these documents including, but not limited to: *Rate changes, activation and installation fees, early termination fees and programming changes or deletions made after my service begins will apply to me. The documents are available for review at CRST Telephone Authority Main Office.*
- Home computer network security is the customer’s responsibility.
- If I am in possession of any C.R.S.T. Telephone Authority’s equipment when my services are disconnected, I will return the equipment or be billed for it at the current CRST Telephone Authority retail market value at the time of disconnect. A record of equipment in place is kept by CRST Telephone Authority.
- A service charge fee of \$25.00 will be charged for installation of additional Set Top Boxes after initial Absolute Cable TV install.
- All prices shown are before taxes and surcharges. **Prices do not include: Applicable User Fees and Taxes which are: 911, Interstate End User Charge, Communication Impaired Fund, Access Recovery Fund, Federal Universal Service Charge, State, and Federal Taxes. Prices DO NOT include the “Tribal Lifeline Discount”.**
- I understand that Broadband Only (Data) service **WILL NOT** provide access to 911.
- **I acknowledge I have read and understand all terms and conditions listed above.** Initials: \_\_\_\_\_

**CONSUMER PROTECTION PLAN AND VIPRE**

The **Consumer Protection Plan** is optional and covers service calls to the customers’ premise that requires work inside the residence. The subscriber must agree to this service for a period of 12 months at \$4.99/month.  
*\*If subscribers do not opt to take the Consumer Protection Plan, they will be charged a service call charge per call: \$60.00 + materials*

**VIPRE** is Antivirus software for Broadband subscribers – Monthly recurring fee - \$4.99.

\_\_\_\_\_

Customer

\_\_\_\_\_

Date

**C.R.S.T. Telephone Authority is required to provide this information to all new customers.**

**LIFELINE DISCOUNT FOR TELEPHONE, BROADBAND OR BUNDLED SERVICES IS AVAILABLE – DO YOU QUALIFY?**

C.R.S.T. Telephone Authority is authorized to provide the Lifeline discount program to our customers. Participants in the following programs qualify for a monthly discount **up to \$34.25** for tribal lands.

<ul style="list-style-type: none"> <li>• Household income at or below %135 of Federal Poverty Guidelines</li> <li>• Supplemental Nutrition Assistance Program (SNAP)</li> <li>• Medicaid</li> <li>• Federal Public Housing Assistance</li> <li>• Supplemental Security Income (SSI)</li> <li>• Veterans Pension or Survivors Benefit Programs</li> </ul>	<p>Tribal Specific Programs</p> <ul style="list-style-type: none"> <li>• Bureau of Indian Affairs General Assistance</li> <li>• Tribal Temporary Assistance for Needy Families (TTANF)</li> <li>• Food Distribution on Indian Reservations (FDPIR)</li> <li>• Tribal Head Start (only households that meet the income qualifying standard)</li> </ul>
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If you qualify, ask the Customer Service Representative how to apply for the discount or visit [www.CheckLifeline.org](http://www.CheckLifeline.org)