

# WHAT YOU SHOULD KNOW ABOUT THE EMERGENCY BROADBAND BENEFIT



## What is it?

A temporary FCC program to help households struggling to afford internet service during the pandemic.

The benefit provides:

- Up to \$50/month discount for broadband services;
- Up to \$75/month discount for households on qualifying Tribal lands; and
- A one-time discount of up to \$100 for a laptop, desktop computer, or tablet purchased through a participating provider.

## Who is eligible?

**A household is eligible if one member of the household:**

- Has an income that is at or below 135% of the Federal Poverty Guidelines or participates in certain government assistance programs;
- Receives benefits under the free and reduced-price school lunch or breakfast program;
- Received a Federal Pell Grant during the current award year;
- Experienced a substantial loss of income due to job loss or furlough since February 29, 2020; or
- Meets the eligibility criteria for a participating provider's existing low-income or COVID-19 program.



## How do I apply?

There are three ways to apply for the Emergency Broadband Benefit.

### 1 Contact your Preferred Participating Provider Directly

Ask your provider if they participate in the EBB, or use our online tool to find a participating company near you.



### 2 Online

Use the online application at [GetEmergencyBroadband.org](https://www.getemergencybroadband.org)



### 3 By Mail

Print an application in English or Spanish. Complete the application and send with proof of eligibility to:

**Emergency Broadband Support Center**  
P.O. Box 7081  
London, KY 40742

For additional information, **Call 833-511-0311**, or visit [fcc.gov/broadbandbenefit](https://www.fcc.gov/broadbandbenefit)