



C.R.S.T. Telephone Authority

625 N. Main St. • PO Box 810

Eagle Butte, SD 57625

605-964-2600 • www.crstta.com

RESIDENTIAL APPLICATION FOR SERVICE

New Upgrade / Downgrade Previous Package Recon Port Fiber Skitter TV

Telephone #	Account #	SO#
CSR	ID	Activation Date
		Appt
		Res#

\$50.00 Deposit
 \$42.50 Installation Fee
 Photo Copy of ID
 Rent/Lease Agreement
 Incomplete Application will not be considered for Telephone or Broadband service.
 Prices DO NOT Include: **Applicable User Fees and Taxes which are:** 911, Interstate End User Charge, Communication Impaired Fund, Access Recovery Fund, Federal Universal Service Charge, State, and Federal Taxes. Prices DO NOT include the "Tribal Lifeline Discount"

First Name	M.I.	Last Name	Date of Birth
First Name {Co-Applicant}	M.I.	Last Name	Date of Birth
Mailing Address	City	State	Zip
Physical Address	City	State	Zip
Contact Number	Last 4 digits SSN or Driver's license #		
List Other Names Used {including maiden name}	Previous Tenant{s}		

ACCOUNT SECURITY

Account Password *{required}* _____

Security Question: If account holder forgets password.

1. First child's middle name: _____

2. Color of first car: _____

3. Favorite meal/restaurant: _____

4. Favorite TV show: _____

Other authorized people to gain access to account.

1. Name: _____
 Relationship: _____
 Last 4 digits SSN or driver's license #: _____

2. Name: _____
 Relationship: _____
 Last 4 digits SSN or driver's license #: _____

TELEPHONE (VOICE)

Basic Telephone Service / R-1 - \$18.00 OR F&R - \$18.75

R-1 only - Additional features \$1.50/mo. or unless noted

900 Block 3rd Party Block Anonymous Call Rejection Auto Callback Automatic Recall Call Forward Call Forward Busy Call Forward No Answer Call Waiting Cancel Call Waiting Collect Block Distinctive Ring Selective Call Rejection Speed Dialing Telemarketer Block Three-Way Calling Toll Restriction Toll Restriction with over-ride _____ {pick 4 digit #} Basic Caller ID -\$3.00 Voice Mail-\$3.00 Call Waiting/Caller ID-\$3.50

Sioux Basic-NLD {unlimited local} \$30.00* Sioux Option 1-200 LD {unlimited local} \$38.00* Sioux Option 2- ULD {unlimited local} \$53.00*

*Unlimited Local includes: Call Waiting, Call Waiting/Caller ID, Anonymous Call Rejection, Selective Call Rejection, Three-Way calling, Call Forwarding & Voicemail

Directory Information {Check one}

PUBLISHED {n/c} NON-PUBLISHED {\$1.50} UNLISTED {\$0.50}

Print name you would like to have listed in the directory: _____

Broadband Information: User name{s} must contain letters only. No numbers or special punctuation or symbols. Password must be alpha-numeric (no symbols) and at least 8 characters long.

Username: _____@lakotanetwork.com

Password: _____

BUNDLED OPTIONS - TELEPHONE & BROADBAND (VOICE & DATA)

Native Net 50.25 Mbps {50Download/25Upload}	Native Net 100.50 Mbps {100Download/50Upload}
<input type="checkbox"/> NLD - \$84.00 <input type="checkbox"/> 200 LD - \$94.00 <input type="checkbox"/> ULD - \$109.00	<input type="checkbox"/> NLD - \$104.00 <input type="checkbox"/> 200 LD - \$114.00 <input type="checkbox"/> ULD - \$129.00
Native Net 150.50 Mbps {150Download/50Upload}	Native Net 250.100 Mbps {250Download/100Upload}
<input type="checkbox"/> NLD - \$120.00 <input type="checkbox"/> 200 LD - \$130.00 <input type="checkbox"/> ULD - \$145.00	<input type="checkbox"/> NLD - \$135.00 <input type="checkbox"/> 200 LD - \$145.00 <input type="checkbox"/> ULD - \$160.00

Bundles includes: Call Waiting, Call Waiting/Caller ID, Anonymous Call Rejection, Selective Call Rejection, Three-way calling, Call Forwarding & Voicemail

BROADBAND ONLY (DATA)

<input type="checkbox"/> Native Net 50.25 Mbps {50Download/25Upload} \$74.00	<input type="checkbox"/> Native Net 100.50 Mbps {100Download/50Upload} \$94.00
<input type="checkbox"/> Native Net 150.50 Mbps {150Download/50Upload} \$110.00	<input type="checkbox"/> Native Net 250.100 Mbps {250Download/100Upload} \$125.00

SKITTER TV (VIDEO) *Voice or Data required

<input type="checkbox"/> Select \$ 54.99	<input type="checkbox"/> HBO \$20.00	<input type="checkbox"/> Showtime \$11.00
<input type="checkbox"/> Prime \$114.99	<input type="checkbox"/> Cinemax \$14.00	<input type="checkbox"/> EPIX \$ 6.00
<input type="checkbox"/> Prime+ \$123.99	<input type="checkbox"/> Starz \$12.00	

Equipment

<input type="checkbox"/> DVR \$5.00 <input type="checkbox"/> DVR(add'l 100 hrs) \$6.00	<input type="checkbox"/> Starz Encore \$ 7.00
<input type="checkbox"/> Set-Top Box AT COST \$2.00 monthly fee per STB	<input type="checkbox"/> Sports Package <input type="checkbox"/> \$7.00/mo-(Prime) <input type="checkbox"/> \$5.00/mo-(Prime+)

By Signing this application for service, I/we agree to pay established rates for selected services and equipment; I/we agree that my long distance carrier will be changed to CRST Long Distance when choosing a bundled package; and I/we agree to the rules and regulations of CRST Telephone Authority. **I/we understand that the rates contained herein are subject to change** and that if service is suspended or disconnected for any reason, reconnect charges will apply and all equipment will be returned upon termination of services.

Signature: _____ Date: _____

Co-applicant: _____ Date: _____

First month bill will include prorated charges plus one month service & installation fee. One month minimum billed on all services.

OFFICE USE ONLY

Billing Clerk:	Mgmt.:	Credit Rating:
Deposit:	Installation:	1180.2

Other Terms and Conditions

- Speeds Not Guaranteed – Native Net Speeds vary based on network infrastructure and service availability. Broadband may not be available in all areas.
- **Subscriber understands and agrees that Telephone and Internet services must be in service for six (6) months before disconnecting. Customer will forfeit deposit if service is disconnected before the 6-month period ends.**
- Subscriber understands and agrees that Wireless Internet Connectivity (Wi-Fi) is not the responsibility of the Company.
- New customer understands and agrees that by signing the Application for Service, they will be responsible for their own Wireless Internet Connectivity (Wi-Fi), unless customer opts in for Managed WiFi service for a monthly fee when it becomes available.
- Customer understands and agrees that each upgrade and downgrade, change of service, will be charged a service order charge of \$6.00.
- In order to Upgrade or for Skitter TV service, an existing customer must have an A or B credit rating with C.R.S.T. Telephone Authority.
- Customer understands and agrees that all voluntary disconnects of any service, will be charged a restore/reconnect charge of \$22.00.
- By applying for service from CRST Telephone Authority, I agree to follow the rules and regulations as stated in the telephone tariff, price guide and acceptable use policy. Updates to these documents including, but not limited to: *Rate changes, activation and installation fees, early termination fees and programming changes or deletions made after my service begins will apply to me. The documents are available for review at CRST Telephone Authority main office.*
- Home computer network security is the customer’s responsibility; this applies to both landline and wireless use of C.R.S.T. Telephone Authority services.
- If I am in possession of any C.R.S.T. Telephone Authority’s equipment when my services are disconnected, I will return the equipment or be billed for it at the current CRST Telephone Authority retail market value at the time of disconnect. A record of equipment in place will be kept by CRST Telephone Authority.
- A service charge fee of \$25.00 will be charged for installation of additional Set Top Boxes after initial Skitter TV install.
- All prices shown are before taxes and surcharges. **Prices do not include: Applicable User Fees and Taxes which are: 911, Interstate End User Charge, Communication Impaired Fund, Access Recovery Fund, Federal Universal Service Charge, State, and Federal Taxes. Prices DO NOT include the “Tribal Lifeline Discount”**
- I understand that Broadband Only (Data) service **WILL NOT** provide access to 911.
- **I acknowledge I have read and understand all terms and conditions listed above.** Initials: _____

CONSUMER PROTECTION PLAN, VIPRE and MANAGED WIFI

- The **Consumer Protection Plan** is optional and covers service calls to the customers’ premise that requires work inside the residence. The subscriber must agree to this service for a period of 12 months at \$4.99/month.
**If subscribers do not opt to take the Consumer Protection Plan they will be charged a service call charge per call: \$60.00 + materials*
- VIPRE** is Antivirus software for Broadband subscribers – Monthly recurring fee - \$4.99
- MANAGED WIFI** is a service available to Broadband subscribers – Monthly recurring fee - \$4.99

Customer

Date

C.R.S.T. Telephone Authority is required to provide this information to all new customers.

LIFELINE DISCOUNT FOR TELEPHONE SERVICE IS AVAILABLE – DO YOU QUALIFY?

C.R.S.T. Telephone Authority is authorized to provide the Lifeline telephone discount program to our customers. The program was developed in response to concerns about the affordability of service for low-income citizens. Participants in the following programs qualify for a monthly discount **up to** \$34.25 for tribal lands.

- SNAP – Supplemental Nutrition Assistance Program
- Medicaid
- SSI – Supplemental Security Income
- Federal Public Housing Assistance (FPHA)
- Veteran’s Pension or Survivors Pension
- OR – if household income is at or below 135% of the Federal Poverty Guidelines
- Bureau of Indian Affairs General Assistance
- Tribal Temporary Assistance for Needy Families (TTANF)
- Food Distribution Program on Indian Reservations
- Tribal Head Start

If you qualify, ask the customer service representative how to apply for the discount