



# C.R.S.T. Telephone Authority

625 N. Main St. • PO Box 810

Eagle Butte, SD 57625

605-964-2600 • [www.crstta.com](http://www.crstta.com)

**RESIDENTIAL APPLICATION FOR SERVICE**

New Upgrade / Downgrade Previous Package Recon Port Fiber Skitter TV

Telephone #	Account #	SO#
CSR ID	Activation Date	Appt Res#

\$50.00 Deposit Photo Copy of ID Incomplete Application will not be considered for Telephone or Broadband service.  
 \$42.50 Installation Fee Rent/Lease Agreement  
 Prices DO NOT include: **Applicable User Fees and Taxes which are: 911, Interstate End User Charge, Communication Impaired Fund, Access Recovery Fund, Federal Universal Service Charge, State, and Federal Taxes. Prices DO NOT include the "Tribal Lifeline Discount"**

First Name	M.I.	Last Name	Date of Birth
First Name {Co-Applicant}	M.I.	Last Name	Date of Birth
Mailing Address	City	State	Zip
Physical Address	City	State	Zip
Contact Number	Last 4 digits SSN or Driver's license #		
List Other Names Used {including maiden name}	Previous Tenant{s}		

ACCOUNT SECURITY	
Account Password <b>{required}</b> _____ Security Question: If account holder forgets password. 1. First child's middle name: _____ 2. Color of first car: _____ 3. Favorite meal/restaurant: _____ 4. Favorite TV show: _____	Other authorized people to gain access to account. 1. Name: _____ Relationship: _____ Last 4 digits SSN or driver's license #: _____ 2. Name: _____ Relationship: _____ Last 4 digits SSN or driver's license #: _____

TELEPHONE (VOICE)		
<input type="checkbox"/> Basic Telephone Service / R-1 - \$18.00 OR <input type="checkbox"/> F&R - \$18.75		
<b>R-1 only - Additional features \$1.50/mo. or unless noted</b>		
<input type="checkbox"/> 900 Block <input type="checkbox"/> 3rd Party Block <input type="checkbox"/> Anonymous Call Rejection <input type="checkbox"/> Auto Callback <input type="checkbox"/> Automatic Recall <input type="checkbox"/> Call Forward <input type="checkbox"/> Call Forward Busy <input type="checkbox"/> Call Forward No Answer <input type="checkbox"/> Call Waiting <input type="checkbox"/> Cancel Call Waiting <input type="checkbox"/> Collect Block <input type="checkbox"/> Distinctive Ring <input type="checkbox"/> Selective Call Rejection <input type="checkbox"/> Speed Dialing <input type="checkbox"/> Telemarketer Block <input type="checkbox"/> Three-Way Calling <input type="checkbox"/> Toll Restriction <input type="checkbox"/> Toll Restriction with over-ride {pick 4 digit #} <input type="checkbox"/> Basic Caller ID - \$3.00 <input type="checkbox"/> Voice Mail - \$3.00 <input type="checkbox"/> Call Waiting/Caller ID - \$3.50		
<input type="checkbox"/> Sioux Basic-NLD {unlimited local} \$30.00*	<input type="checkbox"/> Sioux Option 1-200 LD {unlimited local} \$38.00*	<input type="checkbox"/> Sioux Option 2- ULD {unlimited local} \$53.00*
*Unlimited Local includes: Call Waiting, Call Waiting/Caller ID, Anonymous Call Rejection, Selective Call Rejection, Three-Way calling, Call Forwarding & Voicemail		
<b>Directory Information {check one}: <input type="checkbox"/> PUBLISHED {n/c} <input type="checkbox"/> NON-PUBLISHED {\$1.50} <input type="checkbox"/> UNLISTED {\$0.50}</b>		
Print name you would like to have listed in the directory: _____		

<b>Managed Wi-Fi {optional}: <input type="checkbox"/> \$4.99 per month</b> <ul style="list-style-type: none"> <li>Household Wi-Fi Management – Parental Controls, Profiles, Guest Networks, and manage device access</li> <li>App controlled through your device</li> <li>Less equipment</li> <li>Increased Technical Support</li> </ul>	<b>Broadband Information:</b> User name{s} must contain letters only. No numbers or special punctuation or symbols. Password must be alpha-numeric (no symbols) and at least 8 characters long. Username: _____ @lakotanetwork.com Password: _____
---	--

BUNDLED OPTIONS - TELEPHONE & BROADBAND (VOICE & DATA)			
<b>Native Net 50.25 Mbps</b> {50Download/25Upload}		<b>Native Net 100.50 Mbps</b> {100Download/50Upload}	
<input type="checkbox"/> NLD - \$84.00	<input type="checkbox"/> 200 LD - \$94.00	<input type="checkbox"/> NLD - \$104.00	<input type="checkbox"/> 200 LD - \$114.00
<input type="checkbox"/> ULD - \$109.00		<input type="checkbox"/> ULD - \$129.00	
<b>Native Net 150.50 Mbps</b> {150Download/50Upload}		<b>Native Net 250.100 Mbps</b> {250Download/100Upload}	
<input type="checkbox"/> NLD - \$120.00	<input type="checkbox"/> 200 LD - \$130.00	<input type="checkbox"/> NLD - \$135.00	<input type="checkbox"/> 200 LD - \$145.00
<input type="checkbox"/> ULD - \$145.00		<input type="checkbox"/> ULD - \$160.00	
<i>Bundles includes: Call Waiting, Call Waiting/Caller ID, Anonymous Call Rejection, Selective Call Rejection, Three-way calling, Call Forwarding &amp; Voicemail</i>			

BROADBAND ONLY (DATA)			
<input type="checkbox"/> <b>Native Net 50.25 Mbps</b> {50Download/25Upload} \$74.00	<input type="checkbox"/> <b>Native Net 100.50 Mbps</b> {100Download/50Upload} \$94.00		
<input type="checkbox"/> <b>Native Net 150.50 Mbps</b> {150Download/50Upload} \$110.00	<input type="checkbox"/> <b>Native Net 250.100 Mbps</b> {250Download/100Upload} \$125.00		

SKITTER TV (VIDEO) <small>*Voice or Data required</small>			
<input type="checkbox"/> Select \$54.99	<input type="checkbox"/> HBO \$20.00	<input type="checkbox"/> Showtime \$11.00	
<input type="checkbox"/> Prime \$114.99	<input type="checkbox"/> Cinemax \$14.00	<input type="checkbox"/> EPIX \$6.00	
<input type="checkbox"/> Prime+ \$123.99	<input type="checkbox"/> Starz \$12.00		
	<input type="checkbox"/> Starz Encore \$7.00		

Equipment			
<input type="checkbox"/> DVR \$5.00	<input type="checkbox"/> DVR(add'l 100 hrs) \$6.00	<input type="checkbox"/> Sports Package	<input type="checkbox"/> \$7.00/mo-(Prime) <input type="checkbox"/> \$5.00/mo-(Prime+)
<input type="checkbox"/> Set-Top Box AT COST	\$2.00 monthly fee per STB		

By Signing this application for service, I/we agree to pay established rates for selected services and equipment; I/we agree that my long-distance carrier will be changed to CRST Long Distance when choosing a bundled package; and I/we agree to the rules and regulations of CRST Telephone Authority. **I/we understand that the rates contained herein are subject to change** and that if service is suspended or disconnected for any reason, reconnect charges will apply and all equipment will be returned upon termination of services.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
 Co-applicant: \_\_\_\_\_ Date: \_\_\_\_\_

**First month bill will include prorated charges plus one month service & installation fee. One month minimum billed on all services.**

OFFICE USE ONLY		
Billing Clerk:	Mgmt.:	Credit Rating:
Deposit:	Installation:	1180.2

### Other Terms and Conditions

- By applying for service from CRST Telephone Authority, I agree to follow the rules and regulations as stated in the telephone tariff, price guide and acceptable use policy. Updates to these documents including, but not limited to: *Rate changes, activation and installation fees, early termination fees and programming changes or deletions made after my service begins will apply to me. The documents are available for review at CRST Telephone Authority main office.*
- **Subscriber understands and agrees that Telephone and Internet services must be in service for six (6) months before disconnecting. Customer will forfeit deposit if service is disconnected before the 6-month period ends.**
- New customer understands and agrees that by signing the Application for Service, they will be responsible for their own Wireless Internet Connectivity (Wi-Fi), unless customer opts in for Managed WiFi service for a monthly fee when it becomes available.
- Customer understands and agrees that each upgrade and downgrade, change of service, will be charged a service order charge of **\$6.00**.
- In order to Upgrade or for Skitter TV service, an existing customer must have an A or B credit rating with C.R.S.T. Telephone Authority.
- Customer understands and agrees that all voluntary disconnects of any service, will be charged a restore/reconnect charge of **\$22.00**.
- Speeds Not Guaranteed – Native Net Speeds vary based on network infrastructure and service availability. Broadband may not be available in all areas.
- Home computer network security is the customer's responsibility; this applies to both landline and wireless use of C.R.S.T. Telephone Authority services.
- If I am in possession of any C.R.S.T. Telephone Authority's equipment when my services are disconnected, I will return the equipment or be billed for it at the current CRST Telephone Authority retail market value at the time of disconnect. A record of equipment in place will be kept by CRST Telephone Authority.
- A service charge fee of **\$25.00** will be charged for installation of additional Set Top Boxes after initial Skitter TV install.
- All prices shown are before taxes and surcharges. **Prices do not include: Applicable User Fees and Taxes which are: 911, Interstate End User Charge, Communication Impaired Fund, Access Recovery Fund, Federal Universal Service Charge, State, and Federal Taxes. Prices DO NOT include the "Tribal Lifeline Discount"**
- I understand that Broadband Only (Data) service **WILL NOT** provide access to 911.
- **I acknowledge I have read and understand all terms and conditions listed above.** Initials: \_\_\_\_\_

### CONSUMER PROTECTION PLAN and VIPRE

The **Consumer Protection Plan** is optional and covers service calls to the customers' premise that requires work inside the residence. The subscriber must agree to this service for a period of 12 months at \$4.99/month.

*\*If subscribers do not opt to take the Consumer Protection Plan they will be charged a service call charge per call: \$60.00 + materials*

**VIPRE** is Antivirus software for Broadband subscribers – Monthly recurring fee - \$4.99

\_\_\_\_\_ Customer

\_\_\_\_\_ Date

### C.R.S.T. Telephone Authority is required to provide this information to all new customers.

#### LIFELINE DISCOUNT FOR TELEPHONE & BROADBAND – DO YOU QUALIFY?

C.R.S.T. Telephone Authority is authorized to provide the Lifeline telephone and broadband discount program to our customers. The program was developed in response to concerns about the affordability of service for low-income citizens. Participants in the following programs qualify for a monthly discount **up to \$34.25** for tribal lands.

- SNAP – Supplemental Nutrition Assistance Program
- Medicaid
- SSI – Supplemental Security Income
- Federal Public Housing Assistance (FPHA)
- Veteran's Pension or Survivors Pension
- Bureau of Indian Affairs General Assistance
- Tribal Temporary Assistance for Needy Families (TTANF)
- Food Distribution Program on Indian Reservations
- Tribal Head Start
- OR – if household income is at or below 135% of the Federal Poverty Guidelines

If you qualify, ask the customer service representative how to apply for the discount or visit [www.CheckLifeline.org](http://www.CheckLifeline.org)

#### AFFORDABLE CONNECTIVITY PROGRAM – DO YOU QUALIFY?

C.R.S.T. Telephone Authority is authorized to provide the Affordable Connectivity program to our customers. The program was developed to help connect families and households struggling to afford broadband service. Participants in the following programs qualify for a monthly discount **up to \$75.00** for tribal lands.

- SNAP – Supplemental Nutrition Assistance Program
- Medicaid
- SSI – Supplemental Security Income
- Federal Public Housing Assistance (FPHA)
- Free and reduced-price school lunch program/school breakfast program.
- OR – if household income is at or below 200% of the Federal Poverty Guidelines
- Bureau of Indian Affairs General Assistance
- Tribal Temporary Assistance for Needy Families (TTANF)
- Food Distribution Program on Indian Reservations
- Tribal Head Start
- Federal Pell Grant during the current award year
- WIC

If you qualify, ask the customer service representative how to apply for the discount or visit [www.acpbenefit.org](http://www.acpbenefit.org).